



## Volunteering for Youth - Caroline Video

**Speakers: Caroline Leung (HSBC Volunteer), Ceci (youth)**

**[Caroline]** Not everyone is born at the same starting point.

If I can help some of them catch up, I'll do what I can to achieve that.

My name is Caroline. I have been volunteering for seven years.

I volunteer mainly with children, and I am known as "Sister Carol" to them.

I grew up here in Kwun Tong, so I know this place well.

My father grew up exactly where we are right now – at Pak Ling House, over 60 years ago – and as a child he spent a lot of time around the estate, running around in the park below the flat.

Children who grow up and go to school in this area rarely have the chance to leave Kwun Tong, so I am very happy to have found a volunteer programme within the community where I grew up.

I have been taking Billy and Ceci out for five years and have really seen them grow.

They're like my own children. I want them to know how big the world is and not be trapped.

The most touching thing was when Ceci held my hand for the first time.

I felt a sense of purpose, and realised that I can really make an impact on others.

**[Caroline]** At that time, you didn't want to eat. Your brother and I would say: "If you're not eating, we're not leaving."

**[Ceci]** Then I definitely won't eat.

**[Caroline]** I was a little cruel. Why?

**[Ceci]** Because I didn't want you guys to leave.

**[Caroline]** The earlier we teach them the right values or broaden their world view, the easier it will be for them to start out, to integrate, to secure a job, or realise their aspirations.

**[Text on screen]** In 2022, HSBC volunteers completed over 21,000 hours of service by supporting various projects and activities.

**[Caroline]** Sometimes I can't see the impact immediately when I volunteer,

but with the concept of "no good deed is too trivial to perform", as long as it helps someone or is appreciated, then it is something I want to do.

**[Text on screen]** Over the years, The Hongkong Bank Foundation has supported more than 10,000 philanthropic projects and distributed more than HK\$2.4 billion in grants, which focus on fostering innovative ideas, solving environmental issues and enabling progress in the city's underserved communities.